



How it Works

[\[Watch the video!\]](#)

In order to have an eVisit with Dr. Gilles, she first needs to see you in the clinic, even if you have seen her previously. This is so that all important information about your child in the electronic medical record. Information about eVisits will be discussed at that time. Then, if appropriate for your child, some of the subsequent visits can be done as eVisits. If your child is being followed by Dr. Gilles, it is important for her to see your child in clinic at least 1x a year.

Setting up a telemedicine “eVisit” appointment

- Call the office at 651 356-6080 to request an eVisit appointment
- The front desk will schedule you an eVisit appointment:
- Open up Google Chrome or Firefox and create your eVisit account:
<http://app.evisit.com/#/enroll/child-neurology-solutions-pllc>
- At your scheduled appointment time, submit your eVisit request
- Your doctor will confirm your request and notify you when they're ready
- Time to videochat your doctor!
- If needed, your doctor will send your prescription directly to your pharmacy

Fees for telemedicine

Telemedicine is increasingly reimbursed by insurance companies, but only if certain criteria are met. These criteria are that the patient needs to be in a primary doctors office at distance from the specialist office and that there is staff available at the originating site to assist with the visit. There is both an originating site charge and a charge for the specialist.

To make this service more accessible for appropriate patients, Child Neurology Solutions will engage in telemedicine as a fee-for-service option. These visits can be performed with you and your child at home.

Fees are as follows:

- Base charge \$100

You will not be charged until the visit ends.

eVisits with you and your child at home are not generally covered by insurance at this time. It is still worthwhile to save your receipt, download the visit notes from the online patient portal and submit to your insurance carrier.

There are times when it will be important for me to “eVisit” with you while you are at your doctor’s office. These appointments will be set up ahead of time between you, your doctor and me and will be charged to your insurance.

What you’ll need:

- A computer
- An internet connection
- A webcam (if your computer does not have one built-in)
- A microphone (if your computer does not have one built-in)

Questions? Contact our office at (651) 356-6080. If you have any technical questions, contact eVisit at [480.300.7153](tel:480.300.7153) or support@evisit.com.

See you online!

Doctor Gilles